

RETURN ON INVESTMENT

PLATFORM

COMMUNICATIONS

APPLICATION

INFRASTRUCTURE

CONTENT

IDENTITY

LOG STORAGE

COMPLETE

BUSINESS

ROI.

ROI.



# Cloud ERP Services

## Healthcare-focused expertise to help navigate the shift to next generation ERP

Enterprise Resource Planning (ERP) systems continue to evolve to keep up with rapidly changing business requirements. Today's solutions are agile, cloud-based, and emerging as more capable enterprise management and transformation tools for healthcare organizations that are facing margin pressure, talent leakage, M&A disruptions and IT modernization.

Impact Advisors is a top-rated, information technology consulting firm focused exclusively on healthcare. Our consultants have an average of 15 years of ERP and healthcare IT strategy and implementation experience as well as extensive operational knowledge. We understand what healthcare organizations need from their ERP system, and we deliver.

We offer:

- **Objective expertise and a methodical approach** to help you choose the right solution
- **Business transformation and margin improvement**
- Extensive **client-side ERP experience** (over 50 ERP clients)
- **ERP to EHR integration** expertise
- Strong **change management** services and support, tailored to your organization's needs and cultural practices

## Guaranteed achievement of your goals

We work closely with you to ensure your success in achieving key goals:

- HR, Finance and Supply Chain optimization
- Improved reporting, dashboards, data analytics, and data quality
- Best practice automation of workflows
- Improved data access and timeliness
- Self-service abilities for employees and managers

*"There were events that happened outside of the firm's control that led to some coordination, but they went about it very effectively. In fact, some processes were improved because of it. Where we are today confirms that Impact Advisors was the right firm, solution, and implementation partner. All those came out of the RFP process that the firm helped us with."*

CIO, JAN 2022, KLASResearch.com

- ▶ #1 Best in KLAS® in 2023 and 2024 for ERP Implementation Leadership
- ▶ Top Rated ERP Consulting Firm – 2021 Black Book Research

*"Impact Advisors is seen as a partner by interviewed clients and described as honest and trustworthy. Respondents have access to executive-level leadership when they need guidance or other help. Consultants are high quality, work well with client organizations' teams, and are knowledgeable in their area of expertise."*

KLAS Research Performance Report  
ERP Implementation Report, 2023

## ERP Opportunities

Your ERP system should be able to:

- Keep pace with market innovation (simpler, faster, cloud-based)
- Drive transformation (enable self-service, standardization, big picture reporting)
- Connect employees, capabilities and the enterprise (eliminate silos, deliver mobility)
- Integrate with EHR to enable true cost accounting (aggregate data for valuable analysis)

## CONNECT WITH US

Visit [Impact-Advisors.com](https://www.impact-advisors.com) to learn more or connect with us on social media.



# End-to-End Support for Your ERP Journey

## Advisory & Selection

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Utilizing a proven and methodical approach, we perform objective due diligence to help you choose a solution that meets your unique needs and budget.

- Current State Assessment
- Strategic Planning
- Requirements Definition
- Vendor Selection and Cost Modeling

## Planning & Readiness

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We deliver a comprehensive, pre-project organizational planning and readiness program that includes:

- Project Governance
- Resource Planning, Project Team Formation, and Backfill Strategies
- Roles + Responsibilities
- Scope + Timeline Confirmation
- Data Migration Strategy
- Change Management and Training Plan
- Operational Transformation – HR, Finance, Supply Chain

## Deployment Across the ERP Application Portfolio

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We combine a deeply experienced team with a proven methodology to deliver highly successful results across the entire ERP application portfolio:

- Human Capital Management / Payroll
- Healthcare Supply Chain
- Financials Management
- Advanced Reporting
- Technical Services

## Change Management: Thought Leaders in Human-Centric Design

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Our Change Management approach is focused not only on technology and processes but also on developing new ways of working and cultivating the behavioral shifts needed to transform the organization. Count on our

**Change Management experts** to:

- Partner with you to prepare the organization for the transformation to new possibilities within the ERP implementation by supporting organizational readiness, communication, and training
- Strategize and co-create all necessary activities, empower employees to be involved, ensure we understand capacity, and set appropriate accountability through collaboration
- Provide tools and techniques to be leveraged past go-live and enable the organization to grow and iterate as their change transformation evolves

## Post-Production Services

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Our experienced, high-touch, post-production team helps you continuously transform, modernize, and fully leverage your ERP investment.

- Managed Services
  - Software Update / Release Support
  - Operational Support for Calendar / Fiscal Year-End Processing
- Product Expansion and Feature Adoption
- Optimization
- Mergers, Acquisitions & Divestitures