



## Workday ERP Services

# Certified Workday consultants with healthcare IT and operations experience

Impact Advisors is a Workday Services Partner – ranked #1 Best in KLAS® for ERP Implementation Leadership in 2023. We are the only Workday partner focused exclusively on healthcare. Our consultants possess more than 300 certifications, average 15 years of ERP and healthcare IT implementation experience, and have extensive operational knowledge. We understand what healthcare organizations need from their Workday system, and we deliver.

#### We offer:

- Specialized Workday implementations for healthcare organizations
- · Workday health assessment and optimization services
- Strategic application managed services to support your Workday instance
- Workday-driven business transformation and margin improvement
- Extensive ERP experience (over 50 ERP clients) and 300+ certifications
- Expert guidance to seamlessly integrate Workday and Epic (in-house Epic consultants)
- Healthcare tailored change management services and support for Workday clients

### Guaranteed achievement of your goals

We work closely with you to ensure your success in achieving key goals:

- HR, Payroll, Finance, and Supply Chain optimization
- · Improved reporting, dashboards, data analytics, access and quality
- Best practice automation of business processes and workflows
- Self-service abilities for employees and managers

# Expertise delivered throughout your Workday journey



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#### **Workday Services Partner**

- ► #1 Best in KLAS® in 2023 for ERP Implementation Leadership
- ➤ Top Rated ERP Consulting Firm 2021 Black Book Research
- ► 16 Years of Large-Scale Implementation Success

"Impact Advisors is seen as a partner by interviewed clients and described as honest and trustworthy. Respondents have access to executive-level leadership when they need guidance or other help. Consultants are high quality, work well with client organizations' teams, and are knowledgeable in their area of expertise."

KLAS Research Performance Report ERP Implementation Report, 2023

"Impact Advisors is my favorite firm.
They are the only firm I would ever
work for myself because of the
integrity and partnership that they
demonstrate. The biggest compliment
I can give is that they are the type of
people that I wouldn't mind working
for and with. Impact Advisors is
fantastic."

CIO, Sep 2022 - KLASRESEARCH.COM

#### **CONNECT WITH US**

Visit Impact-Advisors.com to learn more or connect with us on social media.







## Workday Services & Solutions

### Planning & Readiness

We deliver a comprehensive, pre-project organizational planning and readiness program that includes:

- · Project Governance
- Resource Planning, Project Team Formation, and Backfill Strategies
- Roles + Responsibilities
- Scope + Timeline Confirmation
- Data Migration Strategy
- Change Management and Training Plan
- · Operational Transformation HR, Finance, Supply Chain

## Deployment Across the Workday **Application Portfolio**

We combine a deeply experienced team with a proven methodology to deliver highly successful results across the entire Workday application portfolio.

- Workday Human Capital Management / Payroll
- · Workday Healthcare Supply Chain
- Workday Financials Management
- Workday Adaptive Planning
- Prism Analytics
- Advanced Reporting
- Technical Services

## Change Management: **Thought Leaders** in Human-Centric Design

Our Change Management approach is focused not only on technology and processes but also on developing new ways of working and cultivating the behavioral shifts needed to transform the organization. Count on our Workday Certified Change Management experts to:

- Partner with you to prepare the organization for the transformation to new possibilities within the Workday implementation by supporting organizational readiness, communication, and training
- Strategize and co-create all necessary activities, empower employees to be involved, ensure we understand capacity, and set appropriate accountability through collaboration
- Provide tools and techniques to be leveraged past go-live and enable the organization to grow and iterate as their change transformation evolves

## Post-Production & Application Management Services

Our experienced, high-touch, post-production team helps you continuously transform, modernize, and fully leverage your Workday investment.

- Managed Services
  - Workday Update / Release Support
  - Operational Support for Calendar / Fiscal Year-End Processing
- Target operating model design: governance and support model
- Product Expansion
  - Feature Adoption
- Optimization
- Advanced Reporting
- Mergers, Acquisitions & Divestitures